



# VAN STAAL® Product Return Form

Prior to packing and shipping your Van Staal product, please make certain to review and include the following info. If shipping more than one reel, include one form per reel.

\_\_\_\_\_  
Name

\_\_\_\_\_  
Address

\_\_\_\_\_  
City / State / Zip

\_\_\_\_\_  
Cell Phone

\_\_\_\_\_  
Email

## BILLING PREFERENCE:

How would you like to pay for the service?

- Email A Link To Pay Online**
- Call To Pay Via Phone**
- Pick Up & Pay In Store**

\_\_\_\_\_  
Professionally Install New Line? YES / NO

\_\_\_\_\_  
Model

\_\_\_\_\_  
Serial Number

\_\_\_\_\_  
If Yes List Preference

I am returning this reel for the following: (check all that apply)

- Warrant Claim *(a dated sales receipt must be included for warranty service)*
- Service

Are there any specific questions or issues with your reel you would like addressed?  Yes  No

Please list: \_\_\_\_\_

## ANNUAL SERVICE CHARGE

Annual Service includes disassembly, cleaning, inspection, lubrication and assembly

For all reels, the Service Fee is \$49.95 plus shipping and parts.

Van Staal will proceed with necessary servicing of parts and labor, unless expressly instructed otherwise. If any additional parts or labor cost are projected to exceed \$149.95, you will be contacted for explanation and approval.

## SHIPPING

**REELS WITH SERIAL NUMBERS BELOW 7000 MUST SHIP TO WEST ISLIP FOR SERVICE / WARRANTY REPAIR:**

VAN STAAL SERVICE - 939 MONTAUK HWY, WEST ISLIP, NY 11795 P: 631.539-9422

**REELS WITH SERIAL NUMBERS ABOVE 7000 FOR SERVICE OR WARRANTY REPAIR SHIP TO:**

FISHERMANS HEADQUARTERS  
280 WEST 9TH STREET  
SHIP BOTTOM, NJ 08008  
P:609.494.5739

**BE SURE TO PACK YOUR VAN STAAL APPROPRIATELY TO ENSURE SAFE TRANSIT. BE SURE TO SHIP WITH TRACKING AND INSURANCE VIA UPS OR FEDEX**